



Planning an international trip?

Place your foreign bank notes and travel card orders using the Nedbank Private Wealth app or Online Banking.

Need foreign bank notes or a Nedbank Travel Card for your next international trip? Place your order via our app or Online Banking and we will deliver it to you free of charge.



Who is this for?

This service is for you if:

- you are traveling for holiday or business purposes;
- you are traveling and have a valid passport, airline ticket or travel documents;
- your departure date is within 60 days; and
- your trip departs from South Africa.



How do you benefit?

- Foreign notes for 21 countries and eight currencies are available with the Nedbank Travel Card.
- Delivery is free.
- There is no paperwork.



How it works

- Log in to our app or Online Banking.
 - On the app, select **Transact** and then **Apply** from the retractable arc at the bottom. Then select **Forex**.
 - On Online Banking, click on **Apply** in the top-right corner, select **Apply**, select **Forex** and then **Travel Solutions**.
- Select foreign bank notes or travel card based on what you need*.
- Follow the simple steps to complete your currency, amount, and delivery details.
- Once you have submitted your request, a reference number (eg NPWFX1234567) will appear on the screen. You will then have to email a copy of your travel ticket, confirmation of border post, and your passport to retailfx@nedbank.co.za. Quote the reference number in the subject line.
- Our Forex consultants will call you to complete your order and confirm the delivery date and time.

* You can order foreign bank notes and a travel card at the same time.

* We will deliver your travel card nationwide, but foreign bank note delivery is only available in Gauteng, Durban and Cape Town. If you are in a different area, please speak to your relationship manager.



Additional information

- 1 Please note that the amount of money that you can take out of South Africa when travelling abroad is subject to exchange control limits set by the South African Reserve Bank (SARB).
- 2 In line with SARB regulations, you can only purchase currency from 60 days before your travel dates and you should cash out unused currency within 30 days of your return date.
- 3 Cash-out of unused money on your travel card can be done via Online Banking. Navigate to your travel card, click on **Sell**, and follow the prompts. The money will then be deposited into your current account.
- 4 Our digital channels conveniently allow you to top up your Nedbank Travel Card with additional currency at any time during your trip.

Contact your private banker for more information.

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