



# Bank Anywhere, Anytime with the **Nedbank MoneyApp**

Banking in the palm of your hands



Download

see money differently



**NEDBANK**



# Welcome to the Nedbank Money app!



With the Nedbank Money app, banking is easy. And, with Enbi – the Money app's chatbot assistant – things just got even easier!

Enbi was designed to help you with **self-service** banking and can also answer any Money app or Online Banking questions quickly and efficiently! Plus, he's **available 24/7**.

## Seamless digital banking experience



### Instant Payments/Send Cash:

Allowing clients to send money to anyone with a cellphone number.



### Bill Payments:

Facilitating the payment of various bills directly through the app. Example Municipalities etc



You can also make **transfers in advance** and schedule repeat transfers in the Money app.



**Prepaid Services:** Including Lotto, airtime, data, and electricity purchases.



### Get cash using a QR code

at any Nedbank ATM (Cardless Withdrawal)



### Vehicle Licence Renewal & Pay Fines:

Offering a convenient way to renew vehicle licenses and pay fines.



### External Debit orders

Easy payment of 3<sup>rd</sup> parties and switching of Debit orders



**Vouchers** - Access to a list of lifestyle vouchers (PnP, Makro, PlayStation, AppStore & iTunes, Netflix, Showmax, Hollywood bets, Sorbet, Uber and More



### Personalised offers for you:

Loans, Investments, Insurance



### Credit score:

Get free and unlimited access to your credit score on us.

## Ready to get started?

Download the Money app from your app store.



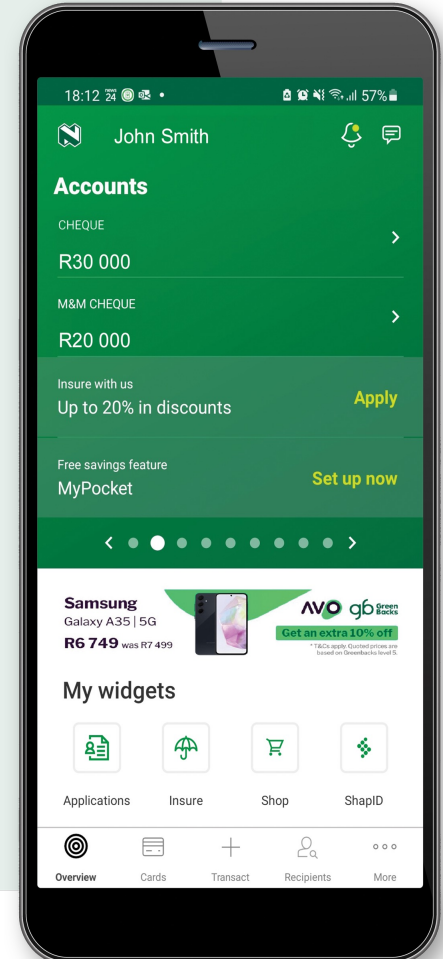
Register on the Money app.

Tap **Login >**

**Register >**

**Personal profile** and follow the prompts.

Create your Nedbank ID for easy and secure access to the world of Nedbank's digital services.



# MoneyApp overview



## Account

### Review transactions:

Check your past 3 months transactions.

### Debit orders:

Switch debit order and review active debit orders.

### Features:

Manage Overdraft, switch salary, share account information and more.



## Personalised offers for you:

Loans, Investments, Insurance



## Transact

Do you need to transfer money, make a payment or buy airtime, data, electricity and more?



**Transact:** Inter-account Transfer

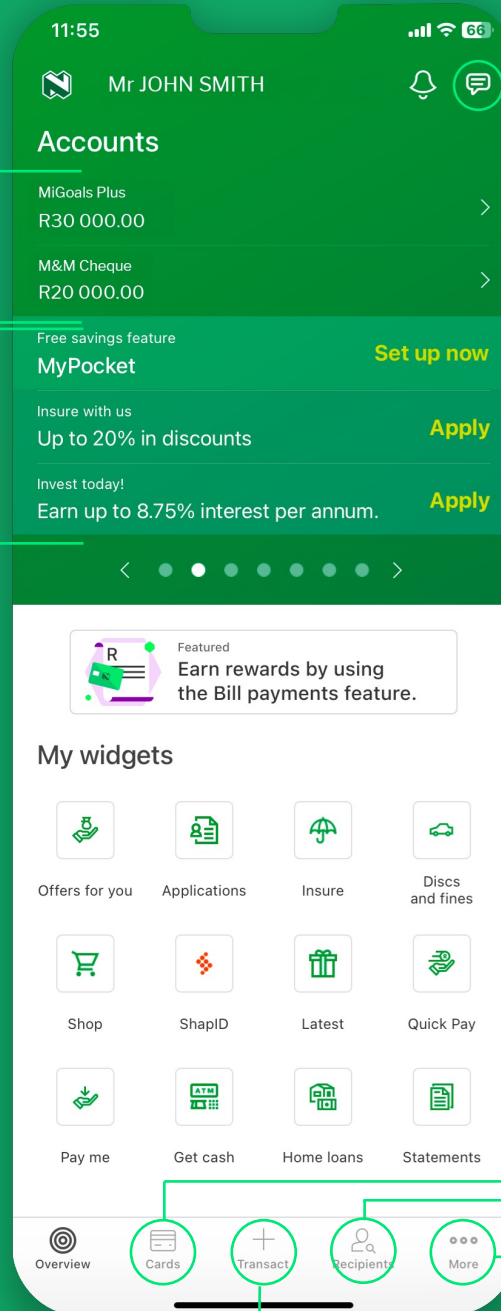


**Pay:** Single payments (Instant Pay and PayShap, send money to a cellphone number, bill payments, government payments and international payments)



**Buy:** Vouchers

- Airtime, data and electricity
- Gift vouchers for Makro, Netflix, Uber and much more.
- LOTTO tickets



You can find Enbi here on the Money app



## Cards

### Do you need to:

- Change or manage your ATM limits?
- Block, replace or freeze and unfreeze your cards?
- Track your card's delivery?
- Create a virtual card?



## Recipients

Tap on the recipient tab to view your recipients or add new recipients.

Select a local recipient to view payment history or edit details.



## More

Do you want to **change your cellphone number**, or update your **email or home address**? Enbi can make it happen.

Tap on **Settings > Profile settings > Profile limits** to **change your your spending limits**.



## With the Money app you're spoilt for choice

You can apply for a range of different products.

- Investments
- Home loans
- MyPocket
- Insurance
- Personal loans
- Forex
- Credit cards



### SuperShop

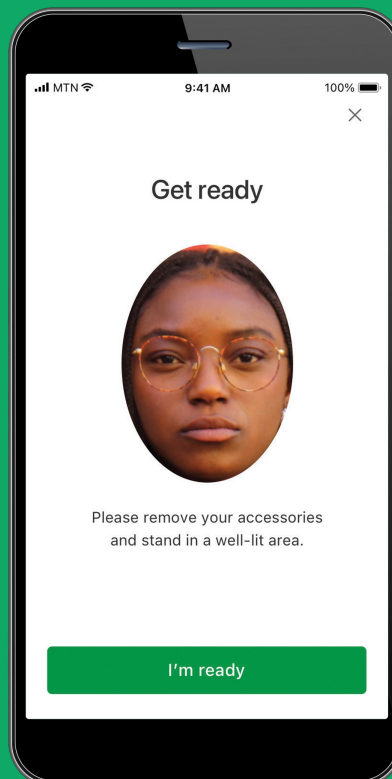
Visit the Avo SuperShop and find everything you need (and want).

Shop electronics, groceries, takeaways and more, and you can earn 1% back in Avo Points for each purchase.



## Selfie verification is just another way we protect you!

Our system uses your unique personal features, making it tough for criminals to commit fraud. You can use a selfie to access your banking app, and for sensitive actions like changing your cell phone number or increasing limits, selfie verification is required



## Has your cellphone number changed?

Good news! You can now change your cellphone number with Selfie verification. Follow the registration prompts and when you land on the Approve-it screen select **Not my number** to change your number.

### Already registered?

Log in to the Money app and tap **More**. Select **Settings > Profile settings > Profile details**. Tap the **Edit** icon in **Contact details** to change your primary contact number. Follow the prompts to start the selfie-verification check to complete the change.

### Get notified

Turn on in-app notifications to receive alerts about transactions on your account. This will help you spot any unusual activity on your account as well as keep you up to date with latest offers and promotions from Nedbank.



### Need help?

Ask ENBI our chatbot or contact us on 0800 555 111.