

# SAA VOYAGER CREDIT CARDS

Fee schedule

Effective from 1 January 2025.

















SOUTH AFRICAN AIRWAYS  
VOYAGER

Nedbank Ltd Reg No 1951/000009/06. Licensed financial services and registered credit provider (NCRCP16).



NEDBANK

# With an SAA Voyager Credit Card, you can enjoy these great benefits:

-  Earn **double Miles** on all eligible spend\* in the 1st month after having opened your account.
-  Earn up to **19 000 Bonus Miles** on your 1st SAA ticket purchased and used and multiple other opportunities to earn Bonus Voyager Miles.
-  Earn **unlimited Voyager Miles at the fastest rate** with your SAA Voyager Credit Card.
-  Get 1 or more **Companion Tickets** per calendar year when you meet the eligible spend\* thresholds. **Global Companion Tickets can be exchanged for 2 domestic Companion Tickets** or can be donated to family or friends. Send an email to [companionawards@flysaa.com](mailto:companionawards@flysaa.com).
-  Enjoy **premium check-in** and **unlimited access to SAA-owned lounges** (lounge access for Premium Cardholders and Companion Ticket-holders). Gold Cardholders can get access to SAA-owned lounges at a preferential rate.
-  Enjoy **preferential debit interest rates** (Premium Card).
-  Receive **basic travel insurance of up to R6 million (Premium Card) or R4 million (Gold Card)** when you buy your travel ticket with your SAA Voyager Credit Card with the option to top up at a discounted rate when you buy your travel ticket with your card. Take 1 extra piece of luggage on SAA - operated flights for free.
-  Get **50% off on Nu Metro movie tickets** and a medium popcorn-and soda combo.
-  Enjoy complementary **personal card delivery** for Premium Cards.
-  Receive **1 additional complementary supplementary card** for your spouse and **earn Voyager Miles faster**.
-  Use your **budget facility** and pay off your purchase over a chosen term.
-  Enjoy up to **55 days' interest-free credit**.
-  Receive **free transactional SMSs**.
-  Enjoy the option of **credit life insurance**.

## SAA Voyager Miles

Get exclusive access to Voyager promotions 24 hours before they are made public to redeem Miles for JourneyBlitz redemption seat sales, through which you can book domestic flights for as little as 7 400 Miles (at almost 90% fewer Miles required) or get return tickets to Mauritius for as little as 15 600 Miles 365 days in advance.

Plus, redeem your Miles for car hire, a cruise, Uber, Uber Eats, Wine-of-the-Month Club and, NetFlorist. Convert your Voyager Miles to AvoPoints and shop for just about anything on Avo SuperShop or convert your AvoPoints to Voyager Miles to book flights.

Book Joburg airport parking at OR Tambo using your Voyager Miles and receive a free car wash.

\* 'Eligible spend' means all spend (local and international), excluding cash withdrawals, casino chip purchases, fuel purchases, finance or other card charges, fees or taxes levied by us or the government, purchases of travellers cheques or other negotiable instruments, garage card transactions, budget account instalments and interest, insurance premiums and electronic transfers or payments [electronic fund transfers (EFTs)] from your account.

## Nedbank Money app

A secure and convenient way to manage your money **on the go**. Now you can bank, **anytime, anywhere**. Bill payments is a new feature on the Nedbank Money app and Online Banking that gives you complete control of your payments while you earn Voyager Miles.

Why wait? Download the **Nedbank Money app** today.



Use your card to make payments and avoid using cash.

Fees	Maintenance fee (Annual)	Credit facility service fee <sup>1</sup>	Fee for an extra card	Voyager linkage fee
<b>SAA Voyager Credit Cards</b>				
<b>SAA Voyager Classic*</b> (Card no longer sold.)	R500	R23	1 free, thereafter R40 per month	Free
<b>SAA Voyager Gold</b>	R765	R29	1 free, thereafter R40 per month	Free
<b>SAA Voyager Premium</b>	R2185	R34	1 free, thereafter R45 per month	Free



## Make quick, safe, free, and contactless payments

Use your SAA Voyager Card to pay in-store without touching the terminal.

Choose to add your Card to your device's digital wallet (Apple Pay, Samsung Pay, Google Pay, etc.) to make safe, secure purchases in-store.

### Virtual cards.

- You can create up to 10 cards for free, with enhanced security features to protect against online card fraud.
- Each virtual card has its own unique number and security code, and you can choose an expiry date and spending limit for extra protection.
- You can access the money available in your linked primary accounts and adjust your spending limits any time to ensure you have full control over your money.
- You can also block and delete a virtual card without impacting your linked primary accounts and replace your card for free.
- Plus, you still earn Voyager Miles when you use your virtual card.

Type of transaction or fee	Notes	Fees (including 15% VAT)
Once-off initiation fee		Free
<b>Transactional fees</b>		
Unpaid debit order		R30
Over limit		N/A
Late payment		Free
Incorrect disputed transaction (local)		R175
Incorrect disputed transaction (international)		R215
Tracing fee		Up to R410
<b>Balance enquiry fees</b>		
Balance enquiry at a branch		R26
Balance enquiry at a Nedbank ATM		Free
Balance enquiry at another bank's ATM		R11
Card replacement (lost, stolen, damaged)		R160
<b>Cash withdrawal fees</b>		
Cash withdrawals own ATM		R2,75 per R100 or part thereof
Cash withdrawals at another bank's ATM		R12 plus R2,75 per R100 or part thereof
Cash withdrawals over the counter		R100 plus R2,75 per R100 or part thereof
Cash withdrawals at an overseas ATM	2	R65 plus R2,75 per R100 or part thereof
Cash withdrawals at a local retailer's point-of-sale		R2
International currency conversion fee		2,75%
<b>Deposit fees</b>		
Cash deposit at a branch		R100 plus R2,75 per R100 or part thereof
Cash deposit at an Intelligent Depositor ATM		R2 per R100 or part thereof
<b>Transfers and payments fees</b>		
Payment (internet and self service terminal)		R10
Transfer (internet and self service terminal)		Free
Payments and transfers (branch)		R200
<b>Other fees</b>		
Purchases by Apple Pay, Samsung Pay, Google Pay, and other mobile payments		Free
Face-to-face card delivery	4	R170
Same day card replacement service (including delivery)		R450
Monthly internet banking subscription fee		Free
Transactional SMS		Free
Counter statement (transaction list)		R30 per page
<b>Declined transaction due to insufficient funds</b>		
At a Nedbank ATM		Free
At another bank's ATM		R11

At a point-of-sale device		R10
<b>Online Banking transaction fees</b>		
Online Banking balance enquiry		Free
Online Banking interaccount transfer		Free
Online Banking third-party payment		R10
Online Banking transaction list - up to 5 years		Free
Online Banking archive image of deposit slip or cheque		Free
Online Banking payment notification - SMS		R0,50
Online Banking payment notification - email		R0,50
Online Banking payment notification - fax		R30
<b>LOTTO fees</b>		
LOTTO fee		R2
PowerBall		R2
LOTTO PLUS		R2
<b>Other VAS fees</b>		
Airtime		R1,50
Data		R1,50
Electricity		R1,50
Other vouchers		Free
<b>PhoneBank: self-service transaction fees</b>		
PhoneBank: self-service balance enquiry	3	Free
PhoneBank: self-service interaccount transfer		Free
PhoneBank: self-service third-party payment	3	R10
<b>PhoneBank (WAP) transaction fees</b>		
Cellphone Banking (WAP) balance enquiry	3	Free
Cellphone Banking (WAP) interaccount transfer		Free
Cellphone Banking (WAP) third-party payment	3	R10
<b>Cellphone Banking (SMS) transaction fees</b>		
Cellphone Banking (SMS) balance enquiry	3	Free
Cellphone Banking (SMS) interaccount transfer		Free
Cellphone Banking (SMS) third-party payment	3	R10

## Notes

- 1 The credit facility service fee may vary depending on your risk profile (maximum of R69). The credit facility service fee covers the costs associated with providing the credit facility, including up to 55 days' interest-free credit, routine administration and maintenance of the credit facility, as well as the cost of capital associated with providing the credit facility.
- 2 A 2.75% currency conversion fee applies to all foreign transactions.
- 3 This includes banking at self-service terminals and with Nedbank Online Banking, SMS Banking, Telephone Banking: Self-service and Cellphone Banking.
- 4 Face-to-face delivery is free on first issue for the SAA Voyager Premium Credit Card.

We are committed to making our fee structures simple, transparent and easy to understand. That is why we use plain language in all our documents.

If you have any questions, please call us on 0800 555 111 during office hours.

The Nedbank Bank Fees Calculator is an easy-to-use online tool that can help you understand and calculate the fees for your specific account. It also enables you to compare your current fees with those of other Nedbank products, as well as with fees that other South African banks charge.

Terms and Conditions apply.

# Our tips for saving and keeping your money safe

## General tips



Get SMS notifications for transactions and set card limits to prevent overspending.



Set automatic payments for your bills close to payday so that you can know what you have left for the rest of the month.



Keep a money diary for a month and log everything you buy every day. At the end of the month, compare the smallest amount with the biggest that you spent and see if you spot a trend.

## Digital tips



Use our digital and self-service channels for more convenient and efficient money management.



Access and transact on the Money app without using data across all major South African mobile networks.



For extra security, set up biometric security to prevent other people from opening your app.



Get unlimited free access to your credit score on the Money app.



Use our free MoneyTracker on the Money app to track your spending and make your money work harder for you. You can draw up budgets, manage cash from side hustles, monitor your business finances and more – all with one digital tool.



For convenient Cellphone Banking, dial \*120\*001# and register anytime, anywhere, using your Nedbank card and PIN. You can play LOTTO, send money, buy electricity, pay beneficiaries, freeze a lost or stolen card and much more.

## Digital safety tips



Download the Money app from the App Store on iPhone or Google Play on Android only.



Allow only people you trust to use your phone and don't give them your phone's passcode.



Delete all content and settings from old phones if you sell your phone so that you don't leave your Money app profile open to the person who buys it.



Turn on automatic app and software updates and delete old apps you don't use.



If your phone has been lost or stolen, you need to block your card on the app and notify us immediately.

## ATM tips



Save time and money – use our ATMs for quick and cheaper cash deposits of up to R25 000.



Scan a QR code at selected Nedbank ATMs to get cash! It's quick, easy and safe and costs the same as Nedbank ATM withdrawals.

## ATM safety tips



When you use an ATM, always be alert and aware of your surroundings so that you do not compromise your card or PIN.



Be cautious of people offering to help you use the ATM and never share your PIN with anyone.

# Contact us



Call 0800 263 464 (SAA Voyager Gold Credit Card).  
Call 0800 380 380 (SAA Voyager Premium Credit Card).  
Call +2711 978 1234 (SAA Voyager Contact Centre).



Go to [nedbank.co.za/saa](https://nedbank.co.za/saa).



Visit your nearest branch.



Nedbank Card  
Nedbank 135 Rivonia Campus  
135 Rivonia Road Sandown Sandton 2196 South Africa  
PO Box 1144 Johannesburg 2000 South Africa