

Purpose-driven procurement



Dear Supplier

As we reflect on 2023, we would like to thank you for your support.

We look forward to continuing our partnership with you on our digital transformation journey by improving processes, enhancing service delivery, and user experiences.

If you are closing for the holidays, we wish you a restful break and to return with renewed energy to kick-start an exciting 2024 with us.

Cybersecurity and privacy

I trust that our previous newsletter focusing on the protection of Nedbank confidential data was well received and informative. Thank you for all the positive responses received. Given the importance of this topic, the reminder of the protection of confidential information and data in any form including the offer of any help needed will remain a key item in our newsletter.

Click [here](#) to read more in our previous newsletter.



Some key points to remember:

1. Make sure that confidential information is protected by adopting the standards we have set down.
2. Reach out to us if you have any concerns or need clarity on any standards.
3. Educate, create awareness, and remind employees regularly of the importance of data protection; this includes both our and your own confidential data.
4. Keep Nedbank confidential data separate from any other client data.
5. Report any breaches immediately.
6. Reach out to us before moving any confidential data to another location, including the cloud.
7. The obligation to make sure that any subcontractors used in the delivery of services to us comply with the standards is also an important one for you as the operator, where Nedbank confidential data is exposed.
8. If you no longer need the confidential data, reach out us, if we have not done so already, to arrange for the destruction of the data and issue the relevant certificate. If you need to store confidential data for a certain period because of regulations, make sure to engage us and that the confidential data is stored and protected as required.

Remember that we are on this journey together and to help you with all your needs.



Knowing our suppliers

Nedbank is on a journey to enhance our supplier relationships. We have therefore developed a supplier profile questionnaire (SPQ) in Ariba. For us to meet our strategic objectives and comply with regulatory requirements, we require certain critical information. This includes but not limited to:

- Company registration number, income tax, and value-added tax (VAT) numbers.
- Banking details presented on a bank stamped letterhead not older than 3 months.
- A valid certificate issued by a South African National Accredited System (SANAS) agency or affidavit providing us with your B-BBEE status.
- Nedbank is required to comply with the United Kingdom Bribery Act (UKBA), and we therefore have included section 15 in the supplier profile questionnaire (SPQ).

Email communication from Nedbank and Ariba

You may receive email notifications requiring you to log into the Ariba platform to update your company information. [Click here](#) for the Ariba email notification example.

These email communications happen annually from the initial take-on, 30 days prior to:

- your B-BBEE certificate or affidavit; or
- your tax clearance or compliance certificate expiring.

You may receive emails from:

- sesupport@nedbank.co.za;
- fieldglasscentraldesk@nedbank.co.za;
- procurementops@nedbank.co.za; and/or
- DocuSign EU System - dse@emil.docusign.net.



Environmental, Social and Governance considerations (ESG)

Our purpose is to use our financial expertise to do good for individuals, families, businesses, and society.

Our vision is to be the most admired financial services provider in Africa by our employees, clients, shareholders, regulators, and society.

Our values are the following:

- Integrity – being honest, trustworthy, consistent, and transparent in all our actions and decisions.
- Respect – recognising the inherent worth of every individual and treating everyone with dignity.
- Accountability – being prepared to take ownership of and be held accountable for our commitments and actions.
- People-centered – investing in our people and creating an environment that empowers our people to perform distinctively and to excel.
- Client-driven – creating value and delightful experiences for our clients that exceed their expectations.

We are a purpose-led and values-driven organisation. Further information may be found on our website: [click here](#).

In line with our purpose, vision and values, we remain committed to our Environmental, Social and Governance (ESG) accountabilities and strategy. We are very proud to have achieved a Morgan Stanley Capital International (MSCI) rating of AAA, which positions us a leader in ESG globally. For more information on MSCI, please access the following link: [Powering better investment decisions – MSCI](#).

There is a very powerful saying: 'If you want to go fast, go alone; if you want to go far, go together'. To this end, we invite you to reach out to us for guidance and advice on your own ESG journey, if you require it. Together, we can make a much more substantial difference to our planet and its people. We believe that together we can identify joint initiatives to reduce our respective carbon footprints and address many social challenges facing us as a people.

We encourage our suppliers to consider their own:

- strategies on ESG;
- policy creation, adoption, and education as well as awareness within their organisation;
- innovation in production processes to reduce carbon emissions;
- human rights impact;
- advancement of gender equality in the workplace;
- safety and well-being programmes for employees.

Currently, only 17% of our suppliers have responded that they do have an environmental policy. If we can grow this to 50% by the end of 2025, it would be a massive step towards making a difference. The next important steps are implementation and continuous improvement through innovation. We can offer meaningful support and guidance for this process. Our integrated reports can provide many insights, if you need more information. Access them at this link: [Integrated reports \(nedbank.co.za\)](#).

We look forward to working with you on this exciting journey.

Reminder

Order and invoice 2023 cut-off dates

Please remember to share your company's year-end cut-off dates to ensure that orders are placed in time before you close for year-end.

Also, ensure that all 2023 invoices are submitted to Nedbank no later than 15 December 2023 for timely processing.

Missing the cut-off dates may result in invoices only being processed in the new year.

Quick links

Access previous supplier newsletters

September edition: [click here](#)