



Fieldglass Supplier Process Manual Professional services

Creating or editing SOW contracts



SAP FIELDGLASS SERVICES

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CREATING OR EDITING SOW CONTRACTS

A contract can be created by:

- converting a bid to a contract; or
- creating a new contact.

Note

All bids are quoted in South African rand. If the bid is in a foreign currency, you must indicate that or do the currency conversion on the bid itself.

Contracts involving foreign currency must be created as 'new' contracts, as contract owners cannot convert bids to foreign currency contracts.

At this stage of the process, selecting a bid and creating a SOW contract, it is critical that the information on the SOW contract is correct, as this information will be used to create the TD, which will be signed by the parties (you and us). If the bid negotiations have been done outside of the system and the bid is not 100% correct, there will be an opportunity to change the SOW contract.

The information captured during the contract creation stage will be used to:

- creating the PO; and
- invoice (invoicing cannot be done outside of the terms of the signed contract).

To view and update the SOW contract, access the Statement of Work in one of the following ways:

• Click on Statement of Work from the list under My Work Items.

		Statement of Work	
•	Click on Clipboard and then	Review	5
	Services		
•	Click on View and then Statement of	Work	

Fieldglass Beta Mode		Search by ID or text Q 3 3 a	Q ⁰ ⑦ S T
Home Vew Create A	nalytics		
Welcome Supplier	- Name Tes	- Surname	Ľ
My Work Items	æ	SAP Fieldglass Release Communication - Click here to see what's new	×
E Summary	157	Create your Storefront - Click here to view / edit Storefront	×
Job Posting	3		
Statement of Work	5	Company Setup Wizard	
SOW Revision	1	Use the wizard to help guide you through the steps to update and maintain your company setup.	
schedule	106	Click here to open the W/zard	
🐕 Event	14		
A Worker Activity	6	My Active Job Postings Manage Job Postings in a Single View	×
Workers (13)		Increase your productivity and monitor cycle times across all of your Job Postings. Our new interface simplifies the management of your Job items and makes critical information crystal clear!	Posting work
Statements of Work (37)		You can also access this dashboard from the "View" menu above.	
My Recently Viewed Items			

After clicking on Statement of Work you will see the following screen:

Fieldglass Beta Mode			Search by ID or text	Q		n 🕸 💱	ີ 🗘 🔍 😨 🧕
Home View Create A	Analytics						
Statement of Work	c						
Period	View		Group By				
2023-07-28 💾 to 2023-11-	-25 💾 My Account		✓ None ✓ Apply Filters				37 Items Found
Status	ID	Revision	Name	Buyer	Start	End	Туре
All 👻	Enter Criteria		Enter Criteria	Enter Criteria			Enter Criteria
Approved	NDBKTQ00000530	0	Supplier Training - Invoicing	Nedbank Limited	2023-06-01	2023-12-31 S	Standard Nedba
Pending Supplier Review	NDBKTQ00000529	0	Supplier Scenario 3 - Workers NO T&M	Nedbank Limited	2023-08-01	2023-12-31 S	Standard Nedba
Pending Supplier Review	NDBKTQ00000528	0	Supplier training - Scenario 2 - Workers T&M	Nedbank Limited	2023-08-01	2023-12-31 S	Standard Nedba
Pending Supplier Review	NDBKTQ00000527	0	Supplier Training - Scenario 1 No workers	Nedbank Limited	2023-08-01	2023-12-31 S	Standard Nedba
Approved	NDBKTQ00000526	0	TEST GL Accounts	Nedbank Limited	2023-08-01	2023-09-30 S	Standard Nedba
Approved	NDBKTQ00000525	0	TEST GL Accounts	Nedbank Limited	2023-08-01	2023-09-30 S	Standard Nedba
Approved	NDBKTQ00000524	2	TEST GL Accounts	Nedbank Limited	2023-08-01	2023-09-30 S	Standard Nedba
Approved	NDBKTQ00000523	0	RESOURCE AUG. SERVICES WO UNDER SMARTSOURCI	Nedbank Limited	2023-08-01	2024-04-30	Standard Nedba
Pending Supplier Review	NDBKTQ00000499	1	Data Migration - Supplier session - Thurs 1708	Nedbank Limited	2023-07-01	2024-01-31	Standard Nedba
Approved	NDBKTQ00000497	0	Training/Demo Test Invoicing	Nedbank Limited	2023-06-01	2023-08-31	Standard Nedba
Pending Supplier Review	NDBKTQ00000494	0	Lindy_CV Test_05 08 2023	Nedbank Limited	2023-07-11	2023-11-30 5	Standard Nedba
Approved	NDBKTQ00000493	0	Lindy_SOW_30 06 2023	Nedbank Limited	2023-07-25	2023-10-13 S	Standard Nedba
	0.0 Cold Cold Cold TV						

Anything requiring a response will be listed as **Pending Supplier Review**.

Important

You will receive an email as soon as a response from you is required, eg when a bid or SOW has been sent and you need to respond to an event (this is how the invoicing will be done at the end).

If you do not receive emails, please double-check to ensure that you have given us the correct email address. Also check your Spam and Junk folders.

Click on Statement of Work and then Review.

Fieldglass Beta Mode		Search b	by ID or text	Q	s≋ \$\$ 🚰 Ç [®] Ø	ST
Home View Create Anal	lytics					
Welcome Supplier - I	Name Tes	t - Surname				el.
My Work Items	R	SAP Fieldglass Release Commun	nication - Click here to see what's new			×
E Summary	157	Create your Storefront - Click here	re to view / edit Storefront			×
Nob Posting	3					
State ent of Work	5 <	Items Requiring Action				
SOW Revision	1	Review 5	ough the steps to update and maintain your comp	any setup.		
Schedule	106	Click here to open the Wizard				
Kent Event	14					
8 Worker Activity	6	My Active Job Postings				×
Workers (13)			Manage Job Postings in a Single View Increase your productivity and monitor cycle items and makes critical information crystal	times across all of your Job Postings. Our new interfacted	ace simplifies the management of your Job Posting we	ork
Statements of Work (37)			You can also access this dashboard from the	• "View" menu above.		
My Recently Viewed Items						
Supplier Training - Scenario 1 No NDBKTQ00000527	2023-08-01					

You will then see a list of all the items that require a response.

Fieldglass Beta Mode		Search by ID or text	Q	s≋ \$\$ 🚰 Ç [®] ⑦ ST
me View Create	Analytics			
Your Work Items All V	/ork Items			
our Work Items	Statement of Work			
eived Within	Action			
Show All]	Review (5) Y Apply Filters			5 Items Found
		×		
				Rows 5 🗸
Received ID	Name	I	Buyer	Submitted
Enter Criteri	Enter Criteria		Enter Criteria	
2023-08-23 NDBKTQ0000	0529 Supplier Scenario 3 - Workers NO T&M	Ν	ledbank Limited	2023-08-23
2023-08-23 NDBKTQ0000	0528 Supplier training - Scenario 2 - Workers T&M	N	ledbank Limited	2023-08-23
2023-08-23 NDBKTQ0000	0527 Supplier Training - Scenario 1 No workers	N	ledbank Limited	2023-08-23
2023-08-05 NDBKTQ0000	0494 Lindy_CV Test_05 08 2023	N	ledbank Limited	2023-08-05
	0444 Liezel McLeod SOW Non-VAT Supplier	N	ledbank Limited	2023-07-07
2023-07-07 NDBKTQ0000				

This document covers 3 different scenarios:

- No workers
- Workers 'time' and 'material'
- Workers no 'time' and 'material'

Scenario 1 – no workers

After selecting **Supplier Training – Scenario 1 No workers** from the Statement of Work list, the following screen will display:

SAP Fieldglass Beta Mode	Search by ID	or text	Q	± (\$) (\$) (\$) (\$) (\$) (\$) (\$) (\$) (\$) (\$)	ມີ 🤋 🛐
Home View Create Analytics					
Statements of Work List					
Supplier Training - Scenari	o 1 No workers			Respond	E ★
S Standard Nedbank SOW Type				_	
Status Next Step	Statement of Work ID Period	Buver			
Pending Supplier Review Review	NDBKT000000527 2023-08-01 t	to 2023-12-31 Nedb	oank Limited		
0					
Details Activity Items Clauses Chara	cteristics Related				Q
- •					
Association (ZAD)					
Accounting (ZAR)		3	tatement of work Details		
Spend to Date		0.00 E	Buyer Reference		
Other Pending Spend		0.00	Supplier Reference	Nedbank - Fixed Contract RBB/Genni	Edit
Cost Allocation		96 E	Billable?	Yes	
TEST_DFL - RPA (CNGT10112)		100.000	Master SOW?	No	
	Total	100.000	Site	TEST_CONSTANTIA KLOOF ROODEPOO (4025	382054)
Posting Information		l	ocation	TEST_CONSTANTIA KLOOF ROODEPOO (4025	382054)
Ormer	Canni Ramas		Default Remit-to Address		
Creater	Genri Dames	E	Business Unit	Group Procurement (1000)	
Creator	Genni Barnes		Description:		
Supplier Primary Contact Person	Supplier Name and Surname				
Create Date	2023-08-23		bse this temptate when it has been determined t	has the contract will only invoice milestones (no SOW Workers a	ing

In the simple scenario above, there are no 'time' and 'materials', and no need for any workers to have a Nedbank contractor's employee number (CC number). People are still doing the work, but none of them require a CC number and we simply pay a fixed support fee. For example, we have a contract for SAP support and there are thousands of people around the world in this SAP support pool, but they don't need CC numbers and do not have to be listed on the contract as workers.

Before you respond, it is critical to review the information that we have captured already. If the information is wrong or needs to change, it must be updated. Important information includes the duration (period) of the contract, who the contract owner is, any comments etc.

Tabs

Tabs available on the No Workers Contract:

Tab name	Description				
Details	The Nedbank contract owner and their contact details, as well as general information about the SOW, eg the Site, Supplier Reference etc.				
Activity Items	Additional activities required to complete the process.				
Clauses	Standard clauses of the contract.				
Characteristics	 The billing characteristics, events and invoicing schedule components of the SOW. Events are milestones in the SOW that are tracked by you and us, including the completion of specific milestones or the delivery of certain work products. 				
	 Schedules designate when we will make payments for services that you've rendered in terms of the SOW, eg recurring end-of-month schedules. 				
Related	Related SOW documents, eg the bid (if applicable).				

Viewing Details tab

Click on _____ to see and check various fields.

Posting Inform	ation	
Owner		Genni Barnes
Creator		Genni Barnes
Supplier Primary Con	tact Person	Supplier Name and Surname
Create Date		2023-08-23
Submit Date		2023-08-23
PO Number		
Туре		Standard Nedbank SOW Type
SOW Coordinators		Team, Central Desk CentralDesk, Cedric
Comments (SC	W Response)	
Entered	Name	Comment
2023-08-23 11:33 AM	Supplier Name and Surname	Need to adjust the recurring fee - incorre

Viewing Activity Items tab

This tab is used later and shows the additional activities required to complete the process.

Viewing Characteristics tab

Click on Characteristics to see additional fields, eg Billing Characteristics.

Note

You will not see the total billing amount here. In Fieldglass the budget amount is suppressed for bid purposes and pulls through to the contract. The individual amounts will add up correctly, but you won't see a total.

It is important to check the Billing Characteristic Summary. In the example below:

- schedules total R150 000 (R50 000 x 3 recurrences); •
- events total R1 000 000 (3 milestones: R150 000 + R500 000 + R350 000); and •
- the total value of the contract shows as R1 150 000. •

etails Activity	Items Clauses	Characteristics R	elated					Q
Summary								
Items							Commit	ed Amount (ZAR)
Schedules								150,000.00
Events								1,000,000.00
Total								1,150,000.00
From 2023-08-0	1 💾 to 2023-12-	31 📛						Apply Filters 4 Items Found
Status	Туре	Line Item ID	Revision	Name	Due On	Submitted	Requested Amou	Submitted Amou
All	All 👻	Enter Criteria	(Enter Criteria				
Created	Schedule (Recurring)	NDBKPS00000912	0	End of Month Recurring Schedule			50,000.00	
Created	Event	NDBKPE00000168	0	Mileston - Design complete	2023-08-31		150,000.00	
Created	Event	NDBKPE00000169	0	Milestone 2 - Build complete			500,000.00	^
Created	Event	NDBKPE00000170	0	Milestone 3 - Deploy complete	2023-12-31		350,000.00	
Clear Sort Clear	Filters							
						Page	1 Rows 5 ~	1-4 of 4 < >

If any of the information must change, click on the blue links, eg **End of Month Recurring Schedule**, and make the necessary changes.

Note

In this example there is no **Worker** option listed in the menu. If this is incorrect and you need employee numbers for workers, click on Respond to let the contract owner know. The contract must then be a SOW Worker contract.

After checking the information for accuracy and changing it (if necessary), click on Respond.

SAP Fieldglass Beta Mode	Search by ID	or text	Q	≣\$ \$\$ \$ <mark>999</mark>	Q 🛛 🖉
Home View Create Analytics					
✤ Statements of Work List					
Supplier Training - Scenario	1 No workers			Respond	E ★
S Standard Nedbank SOW Type					
Status Next Step	Statement of Work ID Period	Buyer			
² ending Supplier Review Review	NDBKTQ00000527 2023-08-01	to 2023-12-31 Nedba	ank Limited		
Dataile Activity Itame Clauses Charact	aristics Polatod				0
	ensues Retated				~
Accounting (ZAR)		St	atement of Work Details		
Snend to Date		0.00 B	ver Reference		
Other Pending Spend		0.00 Su	pplier Reference	Nedbank - Fixed Contract RBB/Genni	Edit
Cost Allocation		% Bi	lable?	Yes	
TEST_DFL - RPA (CNGT10112)		100.000 Mi	aster SOW?	No	
	Total	100.000 Sit	e	TEST_CONSTANTIA KLOOF ROODEPOO (402	25382054)
Posting Information		Lo	cation	TEST_CONSTANTIA KLOOF ROODEPOO (402	25382054)
Owner	Genni Barnes	De	fault Remit-to Address		
Creator	Genni Barnes	Ви	isiness Unit	Group Procurement (1000)	
Supplier Primary Contact Person	Supplier Name and Surname	De	escription:		
Current Data	2022.00.22	Us	e this template when it has been determined that the	contract will only invoice milestones (no SOW Workers	and

Responding to the SOW

Once you have clicked on **Respond**, yo will see this screen:

			\$ `
Statement of Work	Period	Buyer	
Supplier Training - Scenario 1 No workers (NDBKTQ00000	527) 2023-08-01 - 2023-12-31	Nedbank Limited	
Details			
Description			
Use this template when it has been determined that the contract will only invoice milestones (no S	OW Workers and Time/Expense). This template is applicable	e for use with SOW Bid and full SOW Contracts.	
Supplier Reference (optional)			
Nedbank - Fixed Contract RBB/Genni			
Pillable			
Yes			
Defined By			
Buyer and Supplier			
Business Unit			
Group Procurement (1000)			
Cita			
TEST_CONSTANTIA KLOOF ROODEPOO (4025382054)			
			^

At this point, conversations between you and us would already have taken place, and there should not be any surprises in the contract. It is likely that a bid or an Ariba tender would have been involved, or possibly a revision of an existing fixed contract.

If you scroll down, the following fields will display. Some of these fields require input while others will have default values, which cannot be changed.

Field name	Description
Details	
Supplier Reference (optional)	Enter a description for this contract for your referencing purposes, eg Nedbank Fixed Contract RBB/Genni 5 math contract .
Billable	Defaults to 'Yes' or 'No'
Defined By	Defaults to 'Buyer' and 'Supplier'
Business Unit	Defaults to 'Group Procurement (1 000)'
Site	Defaults to the 'Plant' used in Ariba for POs

If you scroll down more, the following fields will be available for completing or viewing:

Field name	Description
Invoice Document Type	
Default Remit-to Address (optional) (No Value)	
TEST_CONSTANTIA KLOOF ROODEPOO (402538	32054)
Location	

Field name

Details	
Location	Defaults to the 'Plant' used in Ariba for POs.
Default Remit-to Address (optional)	Defaults to (No Value) if it is incomplete.
	Here you must choose one of the following options, which is a SARS requirement for invoices:
Invoice Document Type	Invoice – if you are not registered for VAT
	Tax invoice – if you are registered for VAT

Posting Information

Supplier Name and Surname	~		
comments To Buyer (optional)			

SOW Coordinators

Name	Primary Role
Team, Central Desk	X-FG_CENTRAL_ADMINISTRATOR
CentralDesk, Cedric	X-FG_CENTRAL_ADMINISTRATOR

Field name	Description
Posting Information	
Primary Contact person	The primary contact person can be changed if another user is required to be the primary contact for this contract.
Comments To Buyer (optional)	Enter any additional information here, eg Milestone adjustment – value incorrect.
SOW Coordinators	
Team, Central Desk	Defaults to the primary role of the Nedbank contact person.
CentralDesk, Cedric	Defaults to the primary role of the Nedbank contact person.

Further down you can upload attachments (if necessary). Simply click on + Add Attachments

Attachments

No Attachments Defined

+ Add Attachments

The completed screen will look as follows:

rimary Contact Person*				
Supplier Name and Surname				
omments To Buyer (optional)				
Milestone adjustment - value incorrect.				
	Remaining 1961			
	remaining, 2002			
OW Coordinators				
Name	Primary Role			
	X-FG_CENTRAL_ADMINISTRATOR			
Team, Central Desk				
Team, Central Desk CentralDesk, Cedric	X-FG_CENTRAL_ADMINISTRATOR			

Click on **Continue** to proceed.

At the top of the screen where you are in the SOW Response timeline. In this example, the **Details** tab has been completed and we are now on the **Clauses** tab.

Create SOW Res	ponse		
✓ Details	2 Clauses	3 Characteristics	4 Review

Clauses tab

The standard document clauses will pull through to the contract, so you do not need to work through them.

N262		
tatement of Work	Period	Buyer
Applier fraining - scenario I no workers (NDBK100000527)	2023-08-01 - 2023-12-31	Neubank Limiteu
lauses		
↑ Collapse All		
↑ Section ★	Collaborator*	
Important Note	Supplier Name and Surname	
h		-
Category	Read Only Mandatory	
Draft TD Template	🖲 Yes 🔘 No 🛛 Yes 🖲 No	
↑ Maye In _ J. Maye Daven _ X. Remove _ + Add Category.		
Please familiarise yourself with the attached draft contract template which contains the standard te	erms and conditions.	
		Continue Complete Later Cancel



Characteristics tab

The Characteristics tab shows the events and/or schedules that were captured:

atement	of Work	Period		Buyer			
uppli	er Training - Scenario 1 No workers (NDBKTQ00000	9527) 2023-08	3-01 - 2023-12-31	Nedbank Lim	ited		
dd Chai	racteristics						
Events	Schedules						
+ Add N	lew Event						
×	Name	Description	Due On	Capitalized	Amount	Units	PO Number
	Enter Criteria	Enter Criteria	<u> </u>	All 👻	Enter Criteria	Enter Criteria	Enter Criteria
1 ×	Enter Criteria Milestone 1 - Design complete	Enter Criteria Milestone 1 - Design o	complete 2023-08-31	All ~	Enter Criteria 150,000.0	Enter Criteria	Enter Criteria
9 × 9 ×	Enter Criteria Milestone 1 - Design complete Milestone 2 - Build complete	Enter Criteria Milestone 1 - Design of Milestone 2 - Build con	complete 2023-08-31	All ~ No No	Enter Criteria 150,000.0 500,000.0	Enter Criteria	Enter Criteria
1 × 1 × 1 ×	Enter Criteria Milestone 1 - Design complete Milestone 2 - Build complete Milestone 3 - Deploy complete	Enter Criteria Milestone 1 - Design o Milestone 2 - Build con Milestone 3 - Deploy o	complete 2023-08-31 mplete complete 2023-12-31	All Vo No No No	Enter Criteria 150,000.0 500,000.0 350,000.0	Enter Criteria	Enter Criteria
1 × 1 × 1 ×	Enter Criteria Milestone 1 - Design complete Milestone 2 - Build complete Milestone 3 - Deploy complete	Enter Criteria Milestone 1 - Design o Milestone 2 - Build co Milestone 3 - Deploy o	complete 2023-08-31 omplete 2023-12-31	All Vo No No	Enter Criteria 150,000.0 500,000.0 350,000.0	Enter Criteria	Enter Criteria

At this stage you can make changes to the schedules and events by selecting the relevant option, as highlighted above.

In this example a change will be made to Milestone 1, as the captured amount is incorrect. To change the amount, click on the edit icon (//) next to the relevant item.

upplier Training - Scenario 1 No workers (NDBKTQ0	0000527) 2023-08-0	1 - 2023-12-31	Nedbank Lin	nited		
d Characteristics						
vents Schedules						
+ Add New Event						
× Name	Description	Due On	Capitalized	Amount	Units	PO Number
Enter Criteria	Enter Criteria	Ë	All	Enter Criteria	Enter Criteria	Enter Criteria
× Milestone 1 - Design complete	Milestone 1 - Design com	plete 2023-08-31	No	150,00	0.00	
X Milestone 2 - Build complete	Milestone 2 - Build compl	lete	No	500,00	.0.00	
X Milestone 3 - Deploy complete	Milestone 3 - Deploy com	plete 2023-12-31	No	350,00	0.00	
counting					Page 1 Rows	10 v 1-3 of 3 ()
ems						Requested Amount (ZAR)
endellar.					Continue Comp	lete Later Cancel

Once you have clicked on it, the relevant fields will open where you can change the amount.

Description Enter Criteria	Due On	Capitali	Name * Milestone 1 - Design complete Description (optional) Milestone 1 - Design complete Due On (optional) 2023-08-31 Capitalized?*	
Description Enter Criteria	1 Due On	Capitali	Due On (optional) 2023-08-31 💾 Capitalized?*	
Description Enter Criteria	🖲 Due On	Capitali	li Capitalized?*	
Milestone 1 - Design complete Milestone 2 - Build complete Milestone 3 - Deploy complete	2023-08-31	No No No	Ves No Amount* Z00000.00 PO Number (optional) (No Value) Characteristic Description*	
			Milestone 1	
	Milestone 1 - Design complete Milestone 2 - Build complete Milestone 3 - Deploy complete	Milestone 1 - Design complete 2023-08-31 Milestone 2 - Build complete Milestone 3 - Deploy complete 2023-12-31	Milestone 1 - Design complete 2023-08-31 No Milestone 2 - Build complete No Milestone 3 - Deploy complete 2023-12-31 No	Milestone 1 - Design complete No Milestone 2 - Build complete No Milestone 3 - Deploy complete 2023-12-31 No 200000.00 ZAR PO Number (optional) (No Value) Characteristic Description * Milestone 1

Once you have changed the amount, click on Update to continue.

You will then see the amended Characteristics screen.

~	Name	Description	Due On	Capitalized	Amount	Units	PO Number
	Enter Criteria	Enter Criteria	Ë	All 👻	Enter Criteria	Enter Criteria	Enter Criteria
8	Milestone 1 - Design complete	Milestone 1 - Design complete	2023-08-31	No	200,000.00	1	
۶×	Milestone 2 - Build complete	Milestone 2 - Build complete		No	500,000.00		
۶×	Milestone 3 - Deploy complete	Milestone 3 - Deploy complete	2023-12-31	No	350,000.00		
counti	ing						
ems						,	150 000 or
chequie	25						1 000 000 0
otal							1 150 000 0
lculate	Totals						¥,¥00,00010
						Continue Compl	ete Later Cancel

In this example, Milestone 1 was updated to R200 000 (not R150 000). To see the updated total, click on Calculate Totals This will increase the total from the previous R1 150 000 to R1 200 000.

Accounting			
Items		Requested	Amount (ZAR)
Schedules			150,000.00
Events			1,050,000.00
Total			1,200,000.00
Calculate Totals			
	Continue	Complete Later	Cancel
Click on Continue to proceed.			
To complete the response process, click on Subme . You can also add comments at this stage.			

etails	Submit SOW Response for Buyer Review		Make Changes
tatement of Work	Comments (optional)		
	Please review - based on conversation, milestone 1 = R200K		
DBKTQ00000527			
ame			
upplier Training - Scenario 1 No workers		Remaining 942	
		Remaining, 942	
uyer			
edbank Limited		Submit Cancel	
usiness Unit			
roup Procurement			
efault Remit-to Address			
No Value)			
tart Date	End Date		
023-08-01	2023-12-31		
osting Information			
rimary Contact Person			

The next stip will now be **Buyer can Review**. The Nedbank contract manager will now review your response, including any changes.

Fieldglass Beta Mode	Search by ID o	or text	Q	5€ ŵ 🖓 Ŭ	ି ଡ଼ା 🛐
Home View Create Analytics					
Statements of Work List					
Supplier Training - Scenario	1 No workers			Actions 🗸	۵ 🛊
S Standard Nedbank SOW Type					
itatus Next Step	Statement of Work ID Period		Buyer		
Pending Buyer Review Buyer can re	view NDBKTQ00000527 2023-	08-01 to 2023-12-31	Nedbank Limited		
Details Activity Items Clauses Characte	eristics Related				Q
Accounting (ZAR)		Sta	tement of Work Details		
Spend to Date		0.00 Bu	yer Reference		
Other Pending Spend					
		0.00 Su	pplier Reference	Nedbank - Fixed Contract RBB/Genni	Edit
Cost Allocation		0.00 Su % Bit	oplier Reference able?	Nedbank - Fixed Contract RBB/Genni Yes	Edit
Cost Allocation TEST_DFL - RPA (CNGT10112)		0.00 Su 96 Bil 100.000 Ma	oplier Reference lable? ster SOW?	Nedbank - Fixed Contract RBB/Genni Yes No	Edit
Cost Allocation TEST_DFL - RPA (CNGT10112)	Total	0.00 Su 96 Bi 100.000 Ma 100.000 Sit	pplier Reference able? ster SOW? e	Nedbank - Fixed Contract RBB/Genni Yes No TEST_CONSTANTIA KLOOF ROODEPOO (402538	Edit
Cost Allocation TEST_DFL - RPA (CNGT10112) Posting Information	Total	0.00 Su 96 Bi 100.000 Mi 100.000 Si	pplier Reference able? ster SOW? e cation	Nedbank - Fixed Contract RBB/Genni Yes No TEST_CONSTANTIA KLOOF ROODEPOO (402538 TEST_CONSTANTIA KLOOF ROODEPOO (402538	Edit 32054) 32054)
Cost Allocation TEST_DFL - RPA (CNGT10112) Posting Information	Total Genni Barnes	0.00 Su 96 Bi 100.000 Si 100.000 Si Lo	pplier Reference able? ster SOW? e cation fault Remit-to Address	Nedbank - Fixed Contract RBB/Genni Yes No TEST_CONSTANTIA KLOOF ROODEPOO (402538 TEST_CONSTANTIA KLOOF ROODEPOO (402538	Edit 32054) 32054)
Cost Allocation TEST_DFL - RPA (CNGT10112) Posting Information Owner Creator	Total Genni Barnes Genni Barnes	0.00 Su % Bi 100.000 Si 100.000 Si Lo De Bu	pplier Reference able? ster SOW? e cation fault Remit-to Address siness Unit	Nedbank - Fixed Contract RBB/Genni Yes No TEST_CONSTANTIA KLOOF ROODEPOO (402538 TEST_CONSTANTIA KLOOF ROODEPOO (402538 Group Procurement (1000)	Edit 32054) 32054)
Cost Allocation TEST_DFL - RPA (CNGT10112) Posting Information Owner Creator Supplier Primary Contact Person	Total Genni Barnes Genni Barnes Supplier Name and Surname	0.00 Su 96 Bi 100.000 Si 100.000 Si Lo De Bu	pplier Reference able? ster SOW? e cation fault Remit-to Address siness Unit scription:	Nedbank - Fixed Contract RBB/Genni Yes No TEST_CONSTANTIA KLOOF ROODEPOO (402538 TEST_CONSTANTIA KLOOF ROODEPOO (402538 Group Procurement (1000)	Edit 32054) 32054)

If the contract manager is satisfied, the contract will go to the next stage for approval. If they are not satisfied, they will return the contract to you for additional amendents.

Scenario 2 – workers with 'time' and 'material'

This scenario involves creating contracts for 'time' and 'material' workers. It is used to capture **role requirements** (eg SAP technical consultant) for the contract only – not their **actual names**.

After selecting **Supplier Training – Scenario 2 – Workers T&M** from the SOW list, you will see the following screen:

Note

Because this contract is a T&M contract, there is a **Time & Expense** tab. There is also a **SOW Workers** tab, where you can enter workers' names (not mandatory).

Usually, T&M contracts have only the roles of the workers, eg a SAP technical consultant or a SAP functional consultant.

Fieldglass Beta Mode	Search by ID or text	٩	s≋ \$\$ 🚰 Ç [™] (0 ST
Home View Create Analytics			
Statements of Work List			
Supplier training - Scenario 2 - Workers T&M			Respond 🗉 🐈
S Standard Nedbank SOW Type			
Status Next Step Statement of Work ID	Period Bu	yer	
Pending Supplier Review Review NDBKTQ00000528	2023-08-01 to 2023-12-31 Ne	edbank Limited	
Details Activity Items Clauses Characteristics SOW Workers	Time & Expense Related		Q
Accounting (ZAR)		Statement of Work Details	
Spend Allocation	Worker Total	Buver Reference	
Spend to Date	0.00 0.00	Supplier Reference	T&M Contract Edit
Other Pending Spend	0.00 0.00	Billable?	Yes
Cost Allocation	%	Master SOW?	No
TEST_DFL - RPA (CNGT10112)	100.000	Site	TEST_CONSTANTIA KLOOF ROODEPOO (4025382054)
Total	100.000	Location	TEST_CONSTANTIA KLOOF ROODEPOO (4025382054)
Posting Information		Default Remit-to Address	
Owner Genni Barnes		Business Unit	Group Procurement (1000)
Creator Genni Barnes		Description:	
Supplier Primary Contact Person Supplier Name and	Surname	Use this template when Time & Materials work is required or it	t has yet to be determined if T&M is required. This template is

Tabs for this T&M contract include the following:

Tab name	Description
Details	Information like the Nedbank contract owner and their contact details, as well as general information about the SOW, eg Site, Supplier Reference etc.
Activity Items	Shows the additional activities required to complete the process.
Clauses	Shows standard clauses for the contract.
	Defines the billing characteristics, events and invoicing schedule components of the SOW.
Characteristics	 Events are milestones in the SOW that are tracked by you and us, including the completion of specific milestones or the delivery of certain work products.
	• Schedules designate when we will make payments to you for services rendered in terms of the SOW, eg recurring end-of-month schedules.
SOW Workers	Shows the details of the required roles captured for this contract. If individuals' names have been captured already, they will show here. However, their names are not a requirement.
Time & Expense	Shows the time sheets and expense sheets once the contract has been approved and in execution.
Related	Shows all the related SOW documents.

Tabs

Details tab

Before you click on **Respond**, make sure to scroll down and double-check the captured information, especially the information under **Posting Information** and **Statement of Work details**.

Activity Items tab

This tab is used later and shows the additional activities required to complete the process.

Clauses tab

This tab contains the standard contract clauses and does not require input from you.

Characteristics tab

Click on Characteristics to view the events or schedules that have been created, as well as all the detail relating to them. Events could be particular milestones that must occur by a certain date as part of the project, eg Design Phase. Schedules are scheduled items that take place at regular intervals, eg month-end schedules. In this example no events or schedules were captured.

Suppl	ier tra rd Nedbank	ining - Sce	nario 2 - Workers T	&M					Respond	
Status	o	Ne	xt Step Statement of Work ID	Period	Buye	r				
Pending	s Supplie	er Review Re	eview NDBKTQ000005	28 2023-08-01 to 20	23-12-31 Nec	bank Limited				
Details	Activity It	ems Clauses	Characteristics SOW Worker	rs Time & Expense Re	lated					Q
Charac	teristic	5								
Group By	None	~								0 Items Found
aroup by	None	- -								o nems round
From 2	2023-08-01	to 2023-1	2-31					Rows 2	5 ¥	Apply Filters
All E	ivent st	edule								
#	Status	Name	Owner	PO Number	Frequency	Date Range	Rate	Maximum Units	Requested Amount (ZAR)	Final Amount (ZAR)
	A. 🗸	Enter Criteria	Enter Criteria	Enter Criteria	Enter Criteria	Enter Criteria	Enter Criteria	Enter Criteria		
					?					^

Note

If you have 'time' and 'material', you can also capture a schedule. Example of when you would have a schedule and a time sheet: We have a fixed-cost maintenance contract with a supplier for a limited number of hours per month, and 3 contractors have been captured. If the 3 contractors exceed the number of hours per month, they must capture a time sheet for the additional hours. At the end of the month, the supplier would be paid for the fixed amount of hours plus the additional time, subject to our approval. The time sheet will be under the **SOW Workers** tab. The agreed contract between us and the supplier will determine what should be captured.

SOW Workers tab

The **Sow Workers** tab shows the individuals who are linked to this contract.

Remember

A T&M contracts requires you to add the workers. You can capture the workers' information at this stage or at a later stage once the contract has been approved. In the example, a worker called Robin Batman has already been linked to the contract as a scrum master.

C Statements	of Work List										
Supplier	r training -	Scenario 2	- Workers T&	м							Respond 🗉 🌪
S Standard N	edbank SOW Type										
Status		Next Step	Statement of Work ID	Period		Buyer					
Pending Su	pplier Review	Review	NDBKTQ00000528	2023-08-03	1 to 2023-12-31	Nedbank Limit	ed				
Details Ac	tivity Items Cla	uses Character	stics SOW Workers	Time & Expense	e Related						
SOW Wor	kors										
3011 100	Nel 5										
									1 Item Found R	Rows 25 V	Apply Filters •••
Withdraw	0 Items Selected							b			
Revisio	Work Order Status	Work Order ID	Name	Worker ID	Role	Site	Equipment	Resume / CV	Start Date	End Date	Committed Spend
	All 🗸	Enter Criteria		Enter Criteria					All 🗸	All 🗸	
•	Draft	NDBKWO0000346	1 Batman, Robin		Scrum Master	TEST_CONSTANTIA KLOOF ROODEPOO	No	Download View	2023-08-01	2023-12-31	336,000.00
										Total 336,	000.00 Collapse Details
SOW Wor	Ker Rules					Time Shee	Rules				_
SOW Worker	S				Yes	Time Sheet Ty	pe				Standard
Auto Register	SOW Worker				No	Time Sheet Fr	equency				Weekly and Monthly

Usually, only **roles** are captured for a T&M contract, and it will look as follows:

Roles, Sites and Assig	ned Rates									
Role	Equipment	Site	Number of Positions	Period worked in Hours	Rate	Rate Category / UOM	Factor		Requested	Estimated Spend
SAP Consultant-Functional	No	TEST_CONSTANTIA KLOOF ROODEPOO	2	900.00	ZAR_1_Onsite_11_ Time_Hourly (ZAR_1_Onsite_11_ Time_Hourly)	Onsite_Hourly_Standard Time <i>I</i> Hr	0.000	~	500.00	900,000.00
Scrum Master	No	TEST_CONSTANTIA KLOOF ROODEPOO	1	900.00	ZAR_1_Onsite_11_ Time_Hourly (ZAR_1_Onsite_11_ Time_Hourly)	Onsite_Hourly_Standard Time /Hr	0.000	~	400.00	360,000.00
				ŀ	ZAR_1_Onsite_2_C 1.0_Hourly (ZAR_1_Onsite_2_C 1.0_Hourly)	Onsite_Hourly_Overtime 1.0 (Factor of Onsite_Hourly_Standard Time) /Hr	1.000		400.00	360,000.00
					ZAR_1_Onsite_2_C 1.5_Hourly (ZAR_1_Onsite_2_C 1.5_Hourly)	Onsite_Hourly_Overtime 1.5 (Factor of Onsite_Hourly_Standard Time) /Hr	1.500		600.00	360,000.00
					ZAR_1_Onsite_2_C 2.0_Hourly (ZAR_1_Onsite_2_C 2.0_Hourly)	Onsite_Hourly_Overtime 2.0 (Factor of Onsite_Hourly_Standard Time) /Hr	2.000		800.00	360,000.00

In this example, 2 roles were added to the contact. The Nedbank contract manager **cannot add individuals** to the contract. They can add only **roles**.

The example has 2 roles:

- 2 x SAP consultants functional consultants are required for 900 hours at the Roodepoort site at a maximum rate of R500 per hour.
- 1 x scrum master is required for 900 hours at the Roodepoort site at a maximum rate of R400 per hour.
- Overtime rates are also listed.

Time & Expenses tab

This tab shows the time sheets and expenses sheets once the contract has started.

Related tab

This will show the related SOW documents. Once you have checked all the information and made the relevant changes (if applicable), click on Respond.

Responding to the SOW

You will then see the **Details** screen.

SAP Fieldglass Beta Mode	Search by ID or text	Q	s≵ \$\$ 🚰 Ç [®] 0 ST
Create SOW Response			
C Go to Statement of Work			
			>
Statement of Work	Period	Buyer	
Supplier training - Scenario 2 - Workers T&M (NDP	3KTQ00000528) 2023-08-01 - 2	2023-12-31 Nedbank Limited	
Details			
Description Use this template when Time & Materials work is required or it has yet to be determi	ned if T&M is required. This template is perfect for letting	the Supplier tell Nedbank if they will use SOW Workers	or not. This template is applicable for use with SOW Bid an
d full SOW Contracts.			
Supplier Reference (optional)			
T&M Contract			
Billable			
Yes			
Defined By			
Buyer and Supplier			
Business Unit			
			Continue Complete Later Cancel

Some fields require input while others will have default values that cannot be changed at this response stage.

Field name	Description					
Details						
Supplier Reference (optional)	If a reference has already been captured, it will pull through automatically. If not, you must enter a description for this contract for your referencing purposes.					
Billable	Defaults to 'Yes' or 'No'.					
Defined By	Defaults to 'Buyer' and 'Supplier'.					
Business Unit	Defaults to 'Group Procurement (1 000)'.					
Site	Defaults to the 'Plant' used in Ariba for POs.					
Location	Defaults to the 'Plant' used in Ariba for POs.					
Default remit-to Address (optional)	Defaults to (No Value) if it is incomplete.					
	You must choose one of the following options, which is a SARS requirement for invoices:					
Invoice Document Type	Invoice – if you are not registered for VAT.					
	Tax invoice – if you are registered for VAT.					
Posting Information						
Primary Contact person	As above					

Comments To Buyer	Add any additional information (if applicable), eg Adjustments to rate of
(optional)	

Click on **Continue** to proceed.

At the top of the screen you can see where you are in the SOW response timeline. In this example, the **Details** tab has been completed and we are now on the **Clauses** tab.

	mponet rese	Supplier Name and Su	unname v
	Category Draft TD Template	Read Only Yes No	Mandatory Ves No
F	Restricted Clause		
Ac	id Category Documents		
	ime	Person	
Na			
Na Ve Re	ndor [Pty] Ltd TD CS Resource Role [Resource Name] Draft 00002023 SD Supplier TD.pdf (202 KB) place scription	Genni Barnes 2023-08-23 05:43 AM	n Mierox

These are standard clauses, and you do not need to work through them.

Documents	
Name	Person
Vendor [Pty] Ltd TD CS Resource Role [Resource Name] Draft 00002023 SD Supplier TD.pdf (202 KB) Replace	Genni Barnes 2023-08-23 05:43 AM

Note

If you click on **View** under the **Documents** section, the **TD** will open for viewing.



atement of	of Work				Period			Buyer					
upplie	er training	- Scenario 2 - Workers T&M (NDB	3KTQ0000	0528)	2023-08-0)1 - 2023-	12-31	Nedbank	Limited				
dd Char	acteristics												
Events	Schedules	b.											
	Туре	Name	Description	Frequency	Start Period	Start Date	6 End Date	0 Due On	Rate	# U	Capitalized	Amount	PO Number
	Please Cl 🗸	Enter Criteria	Enter Criteria	Please Cl 🗸	Please Cl 🗸	Ë	Ë	Ë	Enter Criteria	Ent	Please Cl 🗸	Enter Criteria	Enter Criteria
No data te	o display		_						Go ta	page: (1 Show row	vs: <u>10 ∨</u> 0-0	>) of 0 < >

Because the example contract is 'time' and 'material', you do not have add any additional **Characteristics** by capturing schedules or events. If there were events or schedules, you would add or edit them at this stage.

Click	c on ^{continue} to proceed to	o SOW Workers tab:				
~	Details 🗸 C	lauses 🗸 Cl	haracteristics	4 SOW Workers	5	Review
	Supplier training - Scenario 2 - Wo	orkers T&M (NDBKTQ00000528)	2023-08-01 - 2023-12-31	Nedbank Limited		
	SAP Consultant-Functional In TEST_CONSTANTIA KLOOF ROODEPOO (4025382054)				Estimated Worker Spend 900,000.00	Remove
		When you add a SAP	Consultant-Functional, they'll appe	ar here		
		If you add a SAP Consultant-Functiona	l for a different Site, it will be organized in a separ	ate section below.		
		Add	d SAP Consultant-Functional			
						^
	Scrum Master				Estimated Worker Spend	
					Continue Complete Later	Cancel

The work roles that have been captured previously will now show. You can also enter more details by clicking on Add, eg

Add SAP Consultant-Functional

The SOW Workers screen will display with the details of the captured roles.

SOW Workers				
Statement of Work		Period	Buyer	
Supplier training - Scenario 2 - Work	ers T&M (NDBKTQ00000528)	2023-08-01 - 2023-12-31	Nedbank Limited	
 SAP Consultant-Functional In TEST_CONSTANTIA KLOOF ROODEPOO (4025382054) 				Estimated Worker Spend 900,000.00
Deter				
Rates				Add or Remove Rates
Rate	Rate Category / UOM Rate from Grid	Factor 🗐 Rate Amount *		
ZAR_1_Onsite_11_ST_Standard Time_Hourly	Onsite_Hourly_Standard Time /Hr	0.000000000 🕑 500.00		
Estimate your spend				
	×			
+Row				Save and Continue
			C C C C C C C C C C C C C C C C C C C	Continue Complete Later Cancel

SCT MASTER 1 TEST_CONSTANTIA KLOOF ROODEPOO (4025382054)					Estimated Worker Sper 360,000.00	nd Remove
✓ <u>■</u> Rates					Add	or Remove Rates
Rate	Rate Category / UOM	Rate from Grid	Factor	Rate Amount *		
ZAR_1_Onsite_11_ST_Standard Time_Hourly	Onsite_Hourly_Standard Time /Hr		0.0000000000	400.00		
ZAR_1_Onsite_2_OT_Overtime 1.0_Hourty	Onsite_Hourly_Overtime 1.0 (Factor of Onsite_Hourly_Standard Time) /Hr	0.00	1.000	400.00		
ZAR_1_Onsite_2_OT_Overtime 1.5_Hourly	Onsite_Hourly_Overtime 1.5 (Factor of Onsite_Hourly_Standard Time) /Hr	0.00	1.500	600.00		
ZAR_1_Onsite_2_OT_Overtime 2.0_Hourly	Onsite_Hourly_Overtime 2.0 (Factor of Onsite_Hourly_Standard Time) /Hr	0.00	2.000	800.00		

In this example, we have:

- 2 x SAP consultants functional consultants for 900 hours in total at a rate of R500 per hour; and
- 1 x scrum master for 900 hours in total at a rate of R400 per hour plus overtime.

If you have to add another role, eg a SAP technical consultant, scroll down and click on

Add New Role

ZAR_1_Onsite_2_OT_Ove	rtime 1.5_Hourly	1.5 (Factor of Onsite_Hourty_S Time) /Hr	0.00 1.500 G600.00	
ZAR_1_Onsite_2_OT_Ove	rtime 2.0_Hourly	Onsite_Hourly_ 2.0 (Factor of Onsite_Hourly_ Time) /Hr	Define this Role SOW Worker Role*	
Estimate your spend			SAP Consultant-Technical	
Period worked in Hours *	Number of Posit	tions *	TEST_CONSTANTIA KLOOF ROODEPOO (425382054)	
900.00	1	×	TEST_CONSTANTIA KLOOF ROODEPOO (4025382054)	
+ Row			Add Role Cancel	Save and Continue
			Add New Role	
counting				
LEstimated Worker Spend				
0,000.00 ZAR				

Select Add Role to continue. In this example, a SAP technical consultant will be added to the contract.

) 2 Workers	
✓ SAP Consultant-Technical In TEST_CONSTANTIA KLOOF ROODEPOO (4025382054)	Remove
When you add a SAP Consultant-Technical, they'll appear here	
If you add a SAP Consultant-Technical for a different Site, it will be organized in a separate section below.	
	Continue Complete Later Cancel

Then click on

to add the new role.

Now yo can add the rate for the role.

S 2 Workers	
✓ SAP Consultant-Technical In TEST_CONSTANTIA KLOOF ROODEPOO (4025382054)	Remove
✓ ③ Rates	or Remove Rates
Rate Rate Category / UOM Rate from Grid Factor 🖬 Rate Amount *	
No rates have been added yet. Add one	
Sav	e and Continue
> 2 Workers	
Add New Role	
Accounting	
Accounting	^
Total Estimated Worker Snend	
Continue Complete Lat	er Cancel

Click on Add or Remove Rates , choose the applicable rate type, eg onsite, and tick the checkbox next to it. To add additional rates, eg offsite, click on Add Selected 4.

ear	ch Rates			12 Items Found	Apply Filte
)	Rate Category	Rate	Factor	UOM	Descript
	Enter Criteria	onsite	Enter Criteria	Enter Criteria	Enter Cr
)	Onsite_Hourly_Sta	ZAR_1_Onsite_11_ST_Standard Time	0.000	Hr	ZAR, On.
)	Onsite_Monthly_St	ZAR_1_Onsite_12_ST_Standard Time	0.000	MO	ZAR, On.
)	Onsite_Hourly_Ov	ZAR_1_Onsite_2_OT_Overtime 1.0_H	1.000	Hr	ZAR, On.
)	Onsite_Hourly_Ov	ZAR_1_Onsite_2_OT_Overtime 1.5_H	1.500	Hr	ZAR, On.
		710 1 0 1 0 07 0 1 00 1	0.000		740.0

Click on Update to continue.

✓ <u>●</u> Rates						Add or Rem	ove Rates
Rate	Rate Category / UOM	Rate from Grid	Factor	Rate Amount *			
ZAR_1_Onsite_11_ST_Standard Time_Hourly	Onsite_Hourly_Standard Time /Hr		0.0000000000	650.00			
Estimate your spend Period worked in Hours * Number of Positi	uns *						
Estimate your spend Period worked in Hours * Number of Positi 300 + Row 2 Workers	ns *					Save 2d	Continue

Then complete the following fields:

- Enter the rate amount that applies to this role.
- Tick the checkbox under the calculator icon.
- Type in the estimated period worked in hours.
- Enter the number of positions required.

Important

- The rate that you enter must be the maximum rate, as workers will not be allowed to exceed this rate.
- Please ensure that all the required rates are captured, including overtime rates. Only the rates that appear for these roles may be charged.
- Remember that this a role and not a worker. If you have **multiple workers with the same role**, enter the number of positions. Do not capture them as multiple roles.
- The period worked must be adjusted to calculate to the total estimated spend of the contract. It is not used to limit the actual hours worked, but to estimate the total spend.
- The number of workers is not restricted. It is used to calculate the estimated total spend. However, the estimated contractor spend is a cap. In other words, if more workers are added at a later stage that leads to the estimated total spend being exceeded, the contract must be revised.

Click on

The additional cost for the added roles will be added to the Total Estimated Worker Spend.

	This is not required.	
	Add New Role	
ccounting		
otal Estimated Worker Spend		
755,000.00 ZAR		
55,000.00 ZAR		
<u></u> 変5,000.00 ZAR Items		Requested Amount (ZAR)
कु5,000.00 ZAR Items Schedules		Requested Amount (ZAR) 0.00
معة,000.00 ZAR Items Schedules Events		Requested Amount (ZAR) 0.00 0.00
ttems Schedules SOW Workers		Requested Amount (ZAR) 0.00 0.00 336,000.00
ttems Schedules Events SOW Workers Total		Requested Amount (ZAR) 0.00 0.00 336,000.00 336,000.00
Items Schedules Events SOW Workers Total ialculate Totals		Requested Amount (ZAR) 0.00 0.00 336,000.00 336,000.00

If you know that a particular worker must be added at this stage, simply click on Add

Add a SAP Consultant-Technical now or later. This is not required. . This will enable you to capture an **actual person**, and not a role.

The Add worker heading will display. In this example it is Add SAP Consultant-Technical.

Add SAP Consultant-Technica	al
Details *	
First Name *	Last Name *
Wonder	Woman
Auto Register SOW Worker*	
🔘 Yes 💿 No	
Start Date *	End Date *
2023-09-01	2023-10-31
Register On Behalf Of Worker?	
No, the Worker will self-re	egister
Your Supplier Email	
Worker's Personal Email*	
gennib@nedbank.co.za	
Registration email will be sent to this	address. Also used for Worker to recover username and password
Security ID*	
WOZZWO700101	
Confirm Security ID*	
WOZZWO700101	
Worker Primary Contact	
Genni Barnes	PT.

Complete the following fields in the **Details** section and remember to scroll down (if necessary):

Field name	Description
Details	
First Name	Enter their first name.
Last Name	Enter their surname.
Auto Register SOW Worker	This will defaults to 'No'. The worker will receive an invite to register so that they can complete their time sheet via email.
Start Date	Enter the date on which the worker is required.
End Date	Capture the last date on which the worker will be required.
Worker's Personal Email	Enter the worker's email address.
	Enter the security ID of the worker, consisting of the following:
	First 2 letters of their first name.
Security ID	• First 2 letters of their second name (ZZ if they don't have a second name).
	First 2 letters of their last name.
	Their date of birth (YYMMDD).
	Eg: WOZZWO700101
Confirm Security ID	Enter their security ID again.
Worker Primary Contact	This will default to the contract owner's name.

Scroll down to complete these fields under the **Details** section:

Is the resource salary under R241 110.59/PA?*



ls the resource salary under R241 110,59/pa?	Choose 'Yes' or 'No'. This field is important, as workers who earn less than this amount are subject to certain conditions in terms of the Labour Act, <no> of <yyyy>.</yyyy></no>
RSA Citizen	Choose 'Yes' or 'No'.
RSA Temporary Resident	Choose 'Yes' or 'No' ('No' if RSA citizen is 'Yes').
Valid Work Permit for the Duration of the contract	Choose 'Yes' or 'No' ('No' if RSA citizen is 'Yes').
Date of Birth	Enter their date of birth.
Gender	Choose 'Male' or 'Female'.
Mobile Phone Number	Enter their cellphone number.

Scroll down to complete the following sections:

Rates *		^
Rate Category	Requested	Presented (ZAR) *
Onsite_Hourly_Standard Time /Hr	650.00	Ŧ

Field name	Description
Rates	
	You will see the captured rate for the role in the Requested field. The rate must now be captured in the Presented field.
Rates: Requested and	Important
presented	The rate captured in the Presented field may not exceed the maximum rate in the Requested field. If this rate is exceeded, you will receive an error message.

Accounting

Auto Invoice all Characteristics, Time Sheets and Expense Sheets No

5

Purchase Order Number (optional)

Field name	Description
Accounting	
Auto Invoice all Characteristics, Time Sheets and Expense Sheets	Defaults to 'No'.
Purchase Order Number (Optional)	Leave this field blank.

Now scroll down to go the Adjustments section:

Adjustments

		>				
×	Level	Name	Descripti	on	Unit	Value
×	1	Standard (Invoice)	*		Percentage	15.000
×	1		~			

Field name	Description			
Adjustments				
	This refers to the VAT element of the contract. It is essential to complete this correctly to avoid payment delays. Possible VAT options include the following: Exempt (Invoice)			
	No VAT (Invoice)			
	Standard (Invoice)			
Adjustments	Zero-rated (Invoice)			
	The most common selections for these contracts are the following:			
	• Standard (Invoice) – VAT is charged at 15%.			
	• No VAT (Invoice) – you are not registered for VAT.			
	Exempt (Invoice) would be used when dealing with financial services.			

Scroll down to go the the Time Sheet Settings and Attachments sections:

Hours per Week*	k	
Hours per Week *	ŀ	
Hours per Week*	k	
Hours per Week *		
Hours per Week *		
Hours per Week*		
Hours per Week *		
Hours per Week*		

~

Time Sheet Settings	
Time Sheet Type	Defaults to 'Standard'.
Time Sheet Frequency	Choose either weekly or monthly.
Time Sheet Start Date	Enter the relevant date.
Start Day of week	Defaults to 'First day of the month'.
Hours per day	Defaults to '8'.
Hours per month	Defaults to '40'.
Attachments	
+Add Attachments	Upload any attachments (if applicable).

Scroll down to the Additional Details section:

Additional Details Resume / CV (optional) CV TEST.docx Attach Remove Supplier Reference (optional) 1 Unique ID (optional) Ι Confirm Unique ID (optional) Display candidate's Workforce record to the Buyer?*

Allow Worker to submit SOW Line Items*

🔵 Yes 💿 No

🔵 Yes 💿 No

Field name	Description
Additional Details	
Resume/CV (optional)	Here you can upload the workers' CVs.
Supplier Reference (optional)	Enter an additional reference (if required).
Unique ID (optional)	Enter a unique ID (if required), eg their employee number.
Display candidate's Workforce record to the Buyer	Defaults to 'No'.
Allow Worker to submit SOW Line items	Defaults to 'No'.

Click on Save Worker. The details of the worker (Wonder Woman) will then display.

 SAP Consultant-Technical In TEST_CONSTANTIA KLOOF ROODEPOO (4025382054) 						Estimated Wor 195000.00	rker Spend Remove
> 1 Rates							
Vorkers							
1 worker entered					Add SAP Co	nsultant-Technical	Select from Workforce
Name	Start Date	End Date	Location	Worker's Personal Email	Average Rate (ZAR)	Committed Spend (ZAR)	
Woman, Wonder	2023-09-01	2023-10-31	TEST_CONSTANTIA KLOOF ROODEPOO	gennib@nedbank.co.za	450.00	151,200.00	l ×
			Add New Role				
counting							
tal Estimated Worker Spend 155,000.00 ZAR							
iems							Requested Amount (ZAR)
						Continue Com	plete Later Cancel

Important

The **Total Estimated Worker Spend** is the maximum amount (capped amount) that can be spend in terms of this contract. You cannot exceed this amount – not even if you added more workers. This is the amount for which a PO will be raised as the 'time' and 'material' line. If additional workers are added and the amount is exceeded, you will not be able to bill and the contract will have to be revised.

Accounting	
Total Estimated Worker Spend 1,455,000110 ZAR	
Items	Requested Amount (ZAR)
Schedules	0.00
Events	0.00
SOW Workers	487,200.00
Total	487,200.00
Calculate Totals	

Once you have clicked on **Continue**, the **Create SOW Response** screen will display, which means you are now at the **Review** stage where you must confirm the **SOW Worker rules**.

SAP Fieldglass Beta Mode	Search by ID or text	٩	st ⊗ 5	Q ⁰ ⊘ डा
Create SOW Response				
✓ Details ✓ Clauses ✓ Characte	eristics V SOW Workers	5 Review		
Review				
Confirm the SOW Worker rules on the SOW are set correctly before submitting	ng to the buyer.			
Details				Make Changes
Statement of Work				
ID NDBKTQ00000528	k			
Name Supplier training - Scenario 2 - Workers T&M				
Buyer Nedbank Limited				
Business Unit Group Procurement				
Default Remit-to Address (No Value)				
Start Date End Date				
			Submit Complete Later	Cancel

Scroll down to the SOW Workers section and double-check the information for accuracy.

Name	Work Order Status	Start Date	End Date	Average Rate	Per Diem	Calculated Spend (ZAR)
Batman, Robin	Draft	2023-08-01	2023-12-31	400.00	0.00	336,000.00
Woman, Wonder	Draft	2023-09-01	2023-10-31	450.00	0.00	151,200.00
Items						Amount (ZAR)
ttems Schedules						Amount (ZAR) 0.00
Items Schedules Events						Amount (ZAR) 0.00 0.00
Items Schedules Events SOW Workers						Amount (ZAR) 0.00 0.00 487,200.00
Items Schedules Events SOW Workers Fotal						Amount (ZAR) 0.00 0.00 487,200.00 487,200.00
tems Schedules Events SOW Workers Total						Amount (ZAR) 0.00 0.00 487,200.00 487,200.00

If the information is correct, click on



Scenario 3 – Workers no T&M

In this scenario there are workers, but it is **not a 'time' and 'material' contract**. Therefore, there no prescribed roles. Workers will need to be onboarded in order to receive a Nedbank CC number. You can do it at this stage or at a later stage once the contract has been approved via the **Add worker** functionality.

After selecting **Supplier Training – Scenario 3 – Workers no T&M** from the Statement of Work list, you will see the following **Details** screen.

Note

Because this is a Workers no T&M Contract there will not be a Time & Expense tab.

Fieldglass Beta Mode		Search by ID or text		Q	≅\$ \$\$ <mark>339</mark>	Q ⁰ ଡ (§
ome View Create Analytics						
Statements of Work List						
upplier Scenario 3 - Work	ers NO T&M				Respond	= *
Standard Nedbank SOW Type						
atus Next Step	Statement of Work ID	Period	Buye	r		
ending Supplier Review Review	NDBKTQ00000529	2023-08-01 to 202	23-12-31 Ne	dbank Limited		
						0
etails Activity Items Clauses Chara	cteristics SOW Workers	Related				Q
Accounting (ZAR)				Statement of Work Details		
Spend Allocation		Worker	Total	Buyer Reference		
Spend to Date		0.00	0.00	Supplier Reference		Edit
Other Pending Spend		0.00	0.00	Billable?	Yes	
Cost Allocation			96	Master SOW?	No	
TEST DEL DDA (CNICT10112)			100.000	Site	TEST_CONSTANTIA KLOOF ROODEPOO (402	
TEST_DFL - RFA (CNGTIOIIZ)			200.000	Site		5382054)
	Total		100.000	Location	TEST_CONSTANTIA KLOOF ROODEPOO (402	5382054) 5382054)
Posting Information	Total		100.000	Location Default Remit-to Address	TEST_CONSTANTIA KLOOF ROODEPOO (402	5382054) 5382054)
Posting Information Owner	Total Genni Barnes		100.000	Location Default Remit-to Address Business Unit	TEST_CONSTANTIA KLOOF ROODEPOO (402 Group Procurement (1000)	5382054) 5382054)
Posting Information Owner Creator	Total Genni Barnes Genni Barnes		100.000	Location Default Remit-to Address Business Unit Description:	TEST_CONSTANTIA KLOOF ROODEPOO (402 Group Procurement (1000)	5382054) 5382054)

Available tabs include the following:

Tab name	Description					
Details	Information such as the Nedbank contract owner and their contact details, as well as general information about the SOW, eg Site, Supplier Reference etc.					
Activity Items	Additional activities required to complete the process.					
Clauses	Standard clauses of the contract.					
	Defines the billing characteristics, events and invoicing schedule components of the SOW.					
Characteristics	• Events are milestones in the SOW that are tracked by you and us, including the completion of specific milestones or the delivery of certain work products.					
	• Schedules designate when we will make payments to you for services rendered in terms of the SOW, eg recurring end-of-month schedules.					
SOW Workers	Details of the roles captured for this contract. If workers' names were captured, they will also reflect here, but capturing their names is not a requirement.					

Tabs

Details tab

Before you click on **Respond**, it is important to scroll down to double-check the information that you have captured for accuracy, especially the information under **Posting Information** and **Statement of Work details**.

Activity Items tab

This tab is used later and displays additional activities required to complete the process.

Clauses tab

This tab contains standard contract clauses and does not require any input from you.

Characteristics tab

Under this tab you can view any events or schedules and the information relating to them. Events could be particular milestones that would occur as part of the project, eg Design Phase, which must be completed by a certain date. Schedules are scheduled items that take place at regular intervals, eg month-end schedules.

In this example there is a fixed monthy schedule for R115 000.



If you click on **Fixed Schedule – Monthly** it will display more information, eg the frequency of the schedule and the date range.

Fixed S	Fixed Schedule - Monthly Supplier Scenario 3 - Workers NO T&M								
Schedule									
Status	Next Step	Schedule ID	Scheduled On	Seq_Q_Search with Bing					
Created	Need to respond	NDBKPS00000913	Recurring	2 - 6 📐 🛛 Nedbank Lin	ited				
Details R	Pelated							0	
	(clared							~	
Statement of V	Work ID								
NDBKTQ000	000529								
Account	ing (ZAR)				Schedule Details				
Requested	Amount			115,000.00	Defined By		Buyer and Supplier		
Cost Allocat	tion			96	Site		TEST_CONSTANTIA KLOOF ROOD	EPOO (4025382054)	
TEST_DFL -	RPA (CNGT10112)			100.000	Auto Invoice		No		
		Total		100.000	PO Number				
Desting	Information				Description				
Posting	normation				Beautring Schodule	Deteile			
Owner		Genni	Barnes		Recurring Schedule I	Detaits			
Capitalized	?	No			Туре		Recurring Schedule	_	
Billing In	formation				Frequency		Monthly	<u>^</u>	
2.tting in					Start Period		End		
Buyer Inform	mation				Date Range		2023-08-01 - 2023-12-31		
Bill To Nedb	bank Ltd:				Characteristic Description		Fixed Monthly		

In this example the recurring schedule frequency is from August to December.

For this contract there are workers who must be onboarded to receive CC numbers, ie the contract has a combination of workers and characteristics but there are no time sheets.

SOW Workers tab

Click on **Sow Workers** to see the workers who were linked to this contract. You can add the workers at this stage or at a later stage, once the the contract has been approved.

SAP Fieldglass Beta Mode			
Home View Create Analytics			
Details Activity Items Clauses Characteristics SOW Workers	Related		
No Active Workers Listed			
SOW Worker Rules	X	Time Sheet Rules	
SOW Workers	Yes	Time Sheet Type	No Time Sheets
Auto Register SOW Worker	Yes	Hours per Day	0
		Hours per Week	0
Expense Sheet Rules		Allow Time Capture in Hundredths of Hours	No
Give Workers access to all Expense Codes for the Cost Centers	No	Allow rates on SOW Worker roles without invoicing	No

Supplier Sc Standard Nedban	enario 3 - Wo	orkers NO T	&M		Respond 🗨 🚖
Total					575,000.00
Characteristic	s				
From 2023-08-01	to 2023-12-3	31 💾			Apply Filters
All Event Sch	nedule				
					1 Item Found
Status	Туре	Line Item ID	Revision	Name	Due On Submitted Requested Amou Submitted Amou
All 👻	All ~	Enter Criteria		Enter Criteria	
Created	Schedule (Recurring)	NDBKPS00000913	0	Fixed Schedule - Monthly	115,000.00
Clear Sort Clear F	ilters				*
					Page 1 Rows 1 v 1-1 of 1 v
Download List Data	i				
THE BEST RUN Last Login Time: 2023 Confidential and Prop Privacy Policy Coo	-08-25 01:09 PM SAST rietary Information of SA kie Policy Terms of Us	IP America, Inc. se			SAP Fieldglass 2308 1038 © 2023 SAP SE or an SAP affiliate company. All rights reserved.

Click on Respond. You will then see the **Details** screen where you can enter a specific reference.

Statement of Work	Period	Buyer
Supplier Scenario 3 - Workers NO T&M (NDBKTQ00000529)	2023-08-01 - 2023-12-31	Nedbank Limited
Details		
Description Use this template when Time & Materials work is required or it has yet to be determined if T&M is required d full SOW Contracts.	d. This template is perfect for letting the Supplie	r tell Nedbank if they will use SOW Workers or not. This template is applicable for use with SOW Bid an
Supplier Reference (optional)		
Fixed monthly/Nedbank/Workers		
Billable		
Yes		
Yes		
Yes Defined By Buyer and Supplier		
Yes Defined By Buyer and Supplier		
Yes Defined By Buyer and Supplier Business Unit Group Procurement (1000)		
Yes Defined By Buyer and Supplier Business Unit Group Procurement (1000)		
Yes Defined By Buyer and Supplier Business Unit Group Procurement (1000) Site TEST_CONSTANTIA KLOOF POODEPOO (4025382054)		
Yes Defined By Buyer and Supplier Business Unit Group Procurement (1000) Site TEST_CONSTANTIA KLOOF ROODEPOO (4025382054)		

Continue to go the **Clauses** tab. These are standard contract clauses and requires no input from you.

Click on

atement of Work	Period	Buyer	
upplier Scenario 3 - Workers NO T&M (NDBKTQ00000529)	2023-08-01 - 2023-12-31	Nedbank Limited	
lauses			
↑ Collapse All			
^ Section*	Collaborator *		
Important Note	Supplier Name and Surname	*	
^ Category	Read Only Mandatory		
Draft TD Template	Yes No Yes No		
↑ Move Up ↓ Move Down × Remove + Add Category			
Please familiarise voursalf with the attached draft contract template which contains the standard	d terms and conditions		
r tease familiarise yourself with the acadened draft conduct template which contains the standard	a terms and conditions.		

Click on Continue

to go to the Characteristics tab.

SAP Fieldglass Beta Mode	Fieldglass Beta Mode Search by ID or text					
Create SOW Response						
✓ Details ✓ Clauses 3 Character	4 SOW Workers	5 Review				
Characteristics						
Statement of Work	Period	Buyer				
Supplier Scenario 3 - Workers NO T&M (NDBKT)	Q00000529) 2023-08-01 - 2023-12-31	1 Nedbank Limited				
Add Characteristics						
Events Schedules						
+ Add New Event						
	0					
			Continue Complete Later Cancel			

Here you can change events or schedules. In this example, Schedules was selected, showing the existing schedules for this contract.

Add Cha	aracteristics												
Events	Schedules												
+ Add	New Schedule												
×	Туре	Name	Description	Frequency	Start Period	Start Date	End Date	1 Due On	Rate	# U	Capitalized	Amount	PO Number
	All 👻	Enter Criteria	Enter Criteria	All	All ~	Ë	Ë	Ë	Enter Criteria	Ent	All Y	Enter Criteria	Enter Criteria
0 ×	Recurring	Fixed Schedule - Monthly		Monthly	End	2023-08-01	2023-12-31		115,000.00	0.00	No	575,000.00	
C.					~						Page 1 Ro	ows 10 v 1-1	> 1 of 1 < >

If you need to make changes to the schedule, click on the edit icon (/) and make sure to 'update' your changes.

Suppli	ier Scenar	io 3 - Workers NO T&M (NDE	3KTQ00000529)	2023-0	8-01 - 202	23-12-31	Nedban	Edit Schedule
Add Cha	Schedules							Type * Recurring Name * Fixed Schedule - Monthly
+ Add N	New Schedule							Description (optional)
×	Туре	Name	Description	Frequency	Start Period	Start Date	End Date	Frequency*
	All 👻	Enter Criteria	Enter Criteria	All Y	All Y	<u> </u>	<u> </u>	Monthly V On End V
Accounti	ing	The schedule - Monthly		monuny		1023-00-01		Period* 2023-08-01 to 2023-12-31 Amount* I15,000.00 ZAR / Period
								Capitalized?* Periods
Items								○ Yes ● No 0
Schedule Events	25							Amount 575,000.00 ZAR
Total								Update Cancel

Note

You can also make changes to the billing (accounting) information by scrolling down and clicking on

×	Туре	Name	Description	Frequency	Start Period	Start Date	End Date	🟮 Due On	Rate	# U	Capitalized	Amount	PO Number
	All 👻	Enter Criteria	Enter Criter	a All ~	All Y	Ë	Ë	Ë	Enter Criteria	Ent	All Y	Enter Criteria	Enter Criteria
0 ×	Recurring	Fixed Schedule - Monthly		Monthly		2023-08-01	2023-12-31				No	575,000.00	
ccount	ng												
Account	ng												
Account	ng											Requested	I Amount (ZAR)
Account Items Schedule	ng s											Requested	I Amount (ZAR)
Account Items Schedule Events	ng s											Requested	I Amount (ZAR) 5 7 5,000.00 0.00

In this example the full value of the contract is R575 000.

Click on Continue to go to the **SOW Workers** tab. Here you can add workers, but you can also add them at a later stage.

Fieldglass Beta Mode	Search by ID or text	Q	s≵ & 🚰 Ç ⁰ Ø ST
Create SOW Response			
✓ Details ✓ Clauses ✓ Characteristic	s SOW Workers	5 Review	
SOW Workers	_		
Statement of Work Supplier Scenario 3 - Workers NO T&M (NDBKTQC	Period 10000529) 2023-08-01 - 2023-12-31	_{Buyer} Nedbank Limited	
	Add New Role		
Accounting	*		
Items			Requested Amount (ZAR)
Schedules			575,000.00
Events			0.00
SOW Workers			0.00
Total			575,000.00
Calculate Totals			
			Continue Complete Later Cancel
Add New Role			

To add a worker, click on

Important

There are no prescribed roles for a **No T&M contract**. You must click on the dropdown list and select the relevant role. Please contact the Nedbank contract owner or the CD if you are unsure about which role to select.

Define this Role	•		
Role*			
			~
		Add Role	Cancel

After selecting the required role, eg Actuary, click on Add Role. You will then see the SOW Workers tab with the information. To add the role, click on Add a Actuary now or later.

✓ Details ✓ Clauses	✓ Characterist	lics	4 SOW Workers	5 Review				
SOW Workers								
Statement of Work Supplier Scenario 3 - Workers NO T&M (NDBKTQ00000529)		Period 2023-08-01 - 2023	Buyer 3-12-31 Nedbank Lir	nited				
✓ Actuary								
Workers 0 workers entered	V 1 Workers 0 workers entered Add Actuary Select from Workforce							
Name	Start Date	End Date	Location Add a Actuary now or This is not required	Worker's Personal Email I later. d.	Average Rate (ZAR)	(ZAR)		
			Add New Role				^	
						Continue Comp	lete Later Cancel	

You can then enter the details of the worker. The only difference between this and adding workers to the T&M contract is that **rate is not added** in this example.

For more information about completing the worker fields, please refer to the notes on Adding a Role.

Supplier Scenario 3 - Workers NO T&M (NDBKTQ0000052	Add Actuary			
✓ Actuary	Site TEST_CONSTANTIA KLOOF ROODEPOO (4025382054)	Location TEST_CONSTANTIA KLOOF ROODEPOO (4025382054)		Î
Workers	Details *			^
U workers entered	First Name *	Last Name*		
Name Start Date End D	Auto Register SOW Worker*			
	Time Zone* Africa/Johannesburg		k	
Accounting	Start Date*	End Date*		
Items	VYYY-MM-DD	YYYY+MM-DD		
	AND A THE PARTY AND A THE PART	салана эни населний	Save Worker C	ancel

There are no financial values here – the information relates only to the person. Please remember to enter the VAT treatment and VAT amount in the **Adjustments** section. If this information is captured incorrectly, it could lead to revisions resulting in payment delays.

Remember that PIMS checks must be done for all workers before CC numbers can be allocated to them. That is why it is so important to capture the information accurately.

Click on seve Worker to proceed.

All the added workers will then display.

V 1 Workers								
—								
1 worker entered						Add Actuary	Select fro	m Workforce
Name	Start Date	End Date	Location	Worker's Personal Email	Average Rate (ZAR)	Committed Spend (ZAR)		
Man, Iron	2023-08-01	2023-12-31	TEST_CONSTANTIA KLOOF ROODEPOO	gennib@nedbank.co.za	0.00	0.00	0	×
					•			
			Add New Role					
ccounting								
Items							Requested	Amount (ZAR)
Schedules								575,000.00
Events								0.00
SOW Workers								0.
						Continue Com	plete Later	Cancel

You can continue to add workers now or later.

elected SOW Work	ters					
lame	Work Order Status	Start Date	End Date	Average Rate	Per Diem	Calculated Spend (ZAR)
1an, Iron	Draft	2023-08-01	2023-12-31	0.00	0.00	0.00
nmary					h-	
ems						Amount (ZAR)
chedules						575,000.00
vents						0.00
OW Workers						0.00
otal						575,000.00
						Submit Complete Later Cancel
EST RUN S	AP					
gin Time: 2023-0	8-25 01:09 PM SAST				@ 2022 SAD	SAP Fieldglass 2308

Submit Cick on

The following screen will display where you can add comments about the workers or changes for us.

Submit SOW Response for Buyer Review	
Comments (optional)	
Financials correct - Added 1 worker. 3 additional workers to be added shortly.	
	Remaining: 921
	Submit Cancel

Click on Submit to continue.

DIFFERENCE BETWEEN SOW AND CONTINGENT WORKER CONTRACTS

Important

SOW contracts are very different to contingent worker contracts.

- SOW contracts
 - The names of workers are not a requirement.
 - The contract is about the estimated spend for the workers.
 - Other costs are events and fixed schedules (if applicable).
- Contingent worker contracts
 - The names of workers are a requirement.

PROCESS UPDATE

You have now reached the stage where you can responding to the SOW contract.

